The Boulder Police Department has an exciting opportunity for an experienced **Technology Support Specialist** to join its Technical Team.

There are approximately 292 Police Department staff members, all of whom rely on information systems to conduct their daily work and the Police Technology Specialist plays a vital role in maintaining those important tools. If you have the problem solving and customer service skills necessary to excel in this rewarding field, please submit your application no later than February 29th, 2016 on the City of Boulder employment website link here.

OVERVIEW

The Police Technology Specialist provides crucial support for systems and devices that Police Department staff depend on, including but not limited to the Records Management System (RMS), Computer Aided Dispatch (CAD) software, Automated License Plate Readers (ALPR), In-car and body worn video camera equipment.

This position works closely with department members, vendors, and City I.T. staff to coordinate testing, installation, troubleshooting and problem resolution of technical systems and to coordinate repair and replacement of devices as needed.

THE IDEAL CANDIDATE WILL HAVE

- Information Technology experience
- Law Enforcement experience
- Excellent written and verbal communication skills
- Willingness to provide top-notch customer service
- A positive, energetic personality
- Ability to prioritize tasks
- Strong organization skills, resourcefulness and attention to detail
- Outstanding problem solving skills
- Ability to work independently with minimal supervision
- Experience with Crystal Reports
- Ability to handle confidential information with discretion

REQUIREMENTS

Any combination of training, education or experience equivalent to an Associate's degree in computer science, computer information systems, business administration or a related field. Demonstrated competence in problem solving and support of critical hardware and software systems.